



Università di Scienze  
Gastronomiche di Pollenzo  
University of Gastronomic Sciences of Pollenzo



# UNISG STUDENT GUIDE

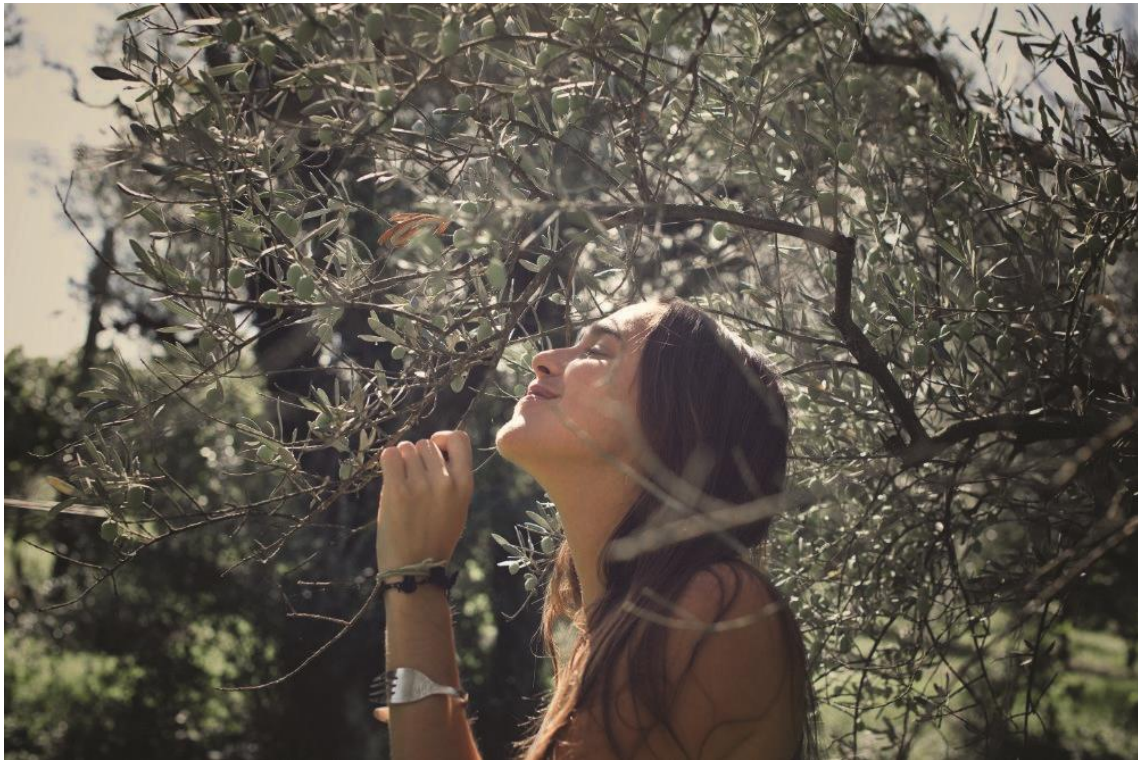
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| [info@unisg.it](mailto:info@unisg.it) | [www.unisg.it](http://www.unisg.it) |



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## GENERAL INFORMATION

- **Program Overview**

The **Three-Year Undergraduate Degree in Gastronomic Sciences and Cultures** produces gastronomes who can influence food systems, improving their sustainability and sovereignty, and work in promoting and adding value to food.

The **Two-Year Graduate Degree in Food Industry Management** offers a managerial education specifically tailored to the food industry. It develops students' ability to analyze economic dynamics, such as consumption trends and access to strategic resources for food production. The course also enhances knowledge of qualitative and quantitative market analysis techniques and consumer behavior, especially in emerging segments that can predict future trends.

Our **One-Year 1<sup>st</sup> Level Master programs** are post-Bachelor degree courses of 60 university credits. They are full-time study programs taught in English and include classroom lessons, seminars, panel discussions, hands-on workshops, educational visits in Italy and abroad and an internship period.

The **Hybrid Master in Local Food Policy** (jointly conferred by UNISG and its primary partner, CIHEAM Bari) offers a blended learning structure combining online instruction with intensive on-site workshops and classes. Students specialize in local food policy, gaining practical skills relevant to today's market by experiencing hands-on learning through field trips and classes at our campuses in Pollenzo and Bari, supplemented by our open innovation lab.

**Executive Master in Cultura e Management del Vino** (in Italian) offers an effective mix of in-person lessons in Pollenzo; an intense learning by doing program, made up of meetings and tastings; and a package of recorded lessons to follow at home, when possible, on any type of device.

The **Executive Master in Circular Economy for Food** (in Italian) is designed for future sustainability managers in the food sector. The course, in line with the European sustainability objectives (Green Deal), integrates theory and practice, preparing students to transform environmental, social and economic challenges into opportunities. It is an Executive course, conceived and designed for those who work in the world of sustainability and innovation or would like to work there, as well as for those who feel the need for specific training or an update of their skills, but wonder what to do if there is no time to enroll in a traditional course.

Detailed program and coursework information for all the aforementioned programs are available [here](#) online.

- **University Fee Payment Regulations**

Detailed information on the university fees is available from the “Fee payment regulations” page or Official Announcement for each of the aforementioned programs.

The University accepts payment exclusively by bank transfer to one of the following accounts:

Bank: UNICREDIT BANCA  
Account No.: 000041352940  
Iban: IT 48 V 02008 46041 000041352940  
Bic/Swift: UNCRITM1R34

or

Bank: BANCA INTESA SANPAOLO - FIL. MILANO  
Account No.: 100000101172  
Iban: IT 05 K 03069 09606 100000101172  
Bic/Swift: BCITITMM

**Payee:** Università degli Studi di Scienze Gastronomiche

Reference: the student's first and last name, along with the words "university fee"

Be sure to indicate the program that you are attending in the payment description, along with your academic year of enrollment (for example, “LT 24-25”).

Students with Italian bank accounts can also pay the university fees via PagoPA. This service may be accessed by clicking the "Pay with PagoPA" button, found on the "University Fee Payment Schedule" page of the online personal portal, in the "Registrar" section.

For **receipts of payment**, please contact our accounting department at [amministrazione@unisg.it](mailto:amministrazione@unisg.it). We cannot issue invoices, as our services are educational and not commercial in nature.

Students who fall behind in their payments may find their student status suspended and therefore cannot proceed with their studies (i.e., to take exams or participate in study trips).





## ACADEMIC TOOLS



- **Moodle**

Moodle is the official UNISG teaching platform, where you can find syllabi and teaching material uploaded by lecturers.

To access this service:

1. Go to the login page for the Moodle platform using the link: <https://e-learning.unisg.it/>;
2. Enter your login details for the University's online services (the same as for ESSE3 – QUICK PRESENCES);

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| [info@unisg.it](mailto:info@unisg.it) | [www.unisg.it](http://www.unisg.it) |



3. Select your preferred language (between English and Italian) from the button in the upper right corner of the page (the Earth icon);



4. The platform is categorized by program (undergraduate degree, 2-Year Graduate Degree, 1-Year Master), as well as academic year;
5. Select the program in which you are enrolled, and expand it to see the complete list of courses which, when clicked, reveal additional details on the course.

6. Once you have chosen among the available courses, you will find various sections:
  - a. First part: Announcements, Virtual Classroom (Zoom integration);
  - b. Second part: Syllabus and Final Exam;



- c. Class materials: where it will be possible to view and download teaching materials in electronic form once they have been made available and communicated as such by the professor.
7. Here are two screenshots demonstrating how the platform looks once inside the course. You can enter and manage the contents as you wish: see an external link, download the single item or the entire folder. It depends on the type of teaching material that the teacher has decided to upload:

Corsi > A. A. 2021/22 > Corso di Laurea > Scienze e Culture Gastronomiche > SG379 - Cibo e Salute (A. A. 2021/22)

Announcements

Aula Virtuale / Virtual Classroom

Syllabus and Final Exam

Class Materials

Class Materials	<input checked="" type="checkbox"/>
GI tract 1	<input checked="" type="checkbox"/>
GI tract 2	<input checked="" type="checkbox"/>
GI tract 3	<input checked="" type="checkbox"/>
GI tract 4	<input checked="" type="checkbox"/>
GI tract 5	<input checked="" type="checkbox"/>
diet, lipids, inflammation	<input checked="" type="checkbox"/>
Sintesi proteica a partire dal DNA	<input checked="" type="checkbox"/>



## Class Materials



Scarica cartella

8. The professor coordinating the course is responsible for uploading and managing teaching materials in the system. Students should therefore refer to the coordinating professor directly for any problems or questions relating specifically to online teaching materials;
9. You will find that Moodle is quite intuitive: that said, for a more detailed look at the platform, please find the complete user guide here: [https://docs.moodle.org/39/en/User\\_quick\\_guide](https://docs.moodle.org/39/en/User_quick_guide);
10. App.

You can download and install the official Moodle App (the one with the Orange lowercase m wearing a mortarboard) from the app store available on your device. To utilize the app:

- a. Select the student profile;
- b. Type the URL: <https://e-learning.unisg.it/>;
- c. Choose connect to your site;
- d. Type your username and password (always the same).

For any other technical issues or login problems, please contact the General Services office either by email ([servizi\\_generali@unisg.it](mailto:servizi_generali@unisg.it)) or stop by the office to talk with the service coordinators Roberta Sandon and Gabriele Moccia in person.

Readings will generally be made available in advance of the relevant course, while some material may be provided in class or following the lessons. Course material will either be sent to you via email or made available directly through Moodle. (In order to reduce waste of printed materials, we strongly urge you to keep as much of your reading in electronic format only.) Certain readings are made available in the library; the catalog is available through the UNISG website (Student Services > Library > LibriInLinea).





Professors are encouraged to contact students prior to their scheduled classes, and may provide direction or advance material that is not included in the syllabi. In such an event, follow the professors' instructions carefully, as they may supersede those indicated on the course syllabi.

We will ask you to complete online course evaluations on a regular basis, as well as provide comments on different aspects of academic activities. Regular meetings with the academic staff will also be scheduled, in order to ensure continuity. You are nevertheless welcome to raise issues at any time, by contacting the Academic Office ([didattica@unisg.it](mailto:didattica@unisg.it)) about academic activities, or the Tutor Office ([tutor@unisg.it](mailto:tutor@unisg.it)) regarding study trips and administrative issues.



- **QuickPresences**

In order to record students' presence, we use a software called QuickPresences <https://wedo.unisg.it/Presences.Public/RilevaPresenza>

You can also use the link present on the MyUNISG app, logging in with the same credentials you use for the online personal portal.

At the beginning of each class, the lecturer will communicate a PIN code. You will have to enter this pin on your myUNISG app to record your presence. This is extremely important for security reasons because the university needs to know exactly who is present in class each day.

If you are not physically present in class and you are following the lecture from home, you do not have to enter the pin.

- **Turnitin**

Turnitin is a software used by UNISG that provides instructors with the tools to prevent plagiarism, engage students in the writing process, and provide personalized feedback. Please note that the student has to upload the final version of his/her thesis on the Turnitin platform in order to avoid plagiarism.

**PLAGIARISM: POLICY AND PENALTIES:** To plagiarize means to pass off someone else's work (written text and/or ideas) as your own. It is a serious academic offense and UNISG does not tolerate it under any circumstances. Copying verbatim (word for word) any text, in print, online, or from any other medium, is plagiarism. Any citations from any part of another person's text must be in quotation marks and acknowledged with a bibliographic reference in the footnotes or references of your work. The use of someone else's ideas from any work (book, article, etc.) must be rephrased in your own words as well as cited with a bibliographic citation in your footnotes or references.

Any infringement of these rules will result in the failure of an exam or paper, with no opportunity to redo the evaluation, which means that the student will not be able to complete the program and receive her or his degree. All UNISG instructors are requested to report any case of plagiarism they may detect. This applies to any exam, study trip reports, and the final thesis. Please keep this in mind, and avoid plagiarism under all circumstances.



## UNIVERSITY GUIDELINES

**Find here** documentation on the following themes:

- Honor Code (in English)
- General University Regulations (in Italian)
- Administrative, Finance, and Accounting Regulations (in Italian)
- Academic Regulations (in Italian)
- Professor and Researcher Transfer Regulations (in Italian)
- Student and Program Enrollment Regulation (in English)
- Student Ombudsman Regulations (in English)



## STUDENT GUIDELINES

- **Regulations for Students**

Find here in the folder entitled “Regulations for Students” documentation on the following themes:

- Academic Regulations
- Academic Calendar
- Educational Activities and Internship Regulations
- Exams and Final Thesis
- Enrolled Students FAQ
- Instructions for Updating Your Career Plan
- Payment Regulations
- Regulations for Optional Courses
- Student Ombudsman Regulations
- Study Trips
- Teaching Evaluation Questionnaire
- University Meal Services

## EXPLANATION OF EVALUATION CRITERIA USED IN ASSESSMENT TESTS

### Undergraduate and 2-Year Graduate Programs:



<b>30 with honors: special mention.</b>	Perfect examination from every point of view: optimal knowledge and understanding of the contents along with personal elaboration and original links; perfect form and exposition (written and/or oral).
<b>27-30 very good to excellent</b>	Exam that denotes an excellent mastery of the subject with no significant errors; very good to optimal knowledge and understanding. No issues with exposition or use of language.
<b>25-26 good</b>	Exam that denotes a good knowledge of the subject, as well as a good level of understanding despite some inaccuracies and/or minor errors. Exposition is good but not perfect.
<b>22-24 more than sufficient to fair</b>	Exam with gaps in both knowledge and understanding of the topics. Presence of errors and inaccuracies, including significant ones. Weak exposition, with poor use of language.
<b>18-21 from sufficient to slightly more than sufficient</b>	Exam that barely reaches, or nearly reaches, the minimum standards required to pass. Approximate knowledge of the subject and incomplete exposition, with many significant errors.

(NB: while these criteria serve as both a general framework and guide, they have no official value with respect to the freedom and evaluation autonomy of the examination commission.)

### **1st Level Master Programs:**

The grades for subject exams are measured in thirtieths (0-30 scale): the minimum passing grade is 18/30 and the maximum passing grade is 30/30.

The maximum grade can be enhanced with "cum laude" (30 cum laude).

Here is the complete grading chart:

30 cum laude: superior work

30/30: excellent

27/30 - 29/30: very good

25/30 - 26/30: good

22/30 - 24/30: fair

18/30 - 21/30: poor

17/30 and below: fail





## UNISG ONLINE PORTAL

- **Esse3**

Esse3 (<https://unisg.esse3.cineca.it/Start.do>) is the academic platform used by the University, where you will be able to find the academic calendar and Regulations. Credentials to log in to this online portal will be given to first time users by the General Services Office.

On the online portal you can also find:

- **Student Transcript Online Exam Booklet**

Online transcripts (summary of grades) are available at [https://unisg.esse3.cineca.it/Home.do?cod\\_lingua=eng](https://unisg.esse3.cineca.it/Home.do?cod_lingua=eng)

1. Log in with your username and password.
2. Choose “Career” from the left-hand menu.
3. Choose “Student Booklet.”

- **Certificates**

Students can independently download certificates of enrolment as well as obtain receipts of payment upon request by going to the University’s academic porta: [https://unisg.esse3.cineca.it/Start.do?cod\\_lingua=eng](https://unisg.esse3.cineca.it/Start.do?cod_lingua=eng)

1. Log in with your username and password;
2. Choose “Registrar” from the left-hand menu;
3. Choose “Printable Enrollment Certificates and Receipts of Payment”;
4. Select the desired certificate from the list. Print or save certificate.

For **stamped certificates of enrolment**, please contact the Academic and Registrar Office at [segreteria@unisg.it](mailto:segreteria@unisg.it). All enrollment certificates, official transcripts, receipts of payment are included in the annual fee



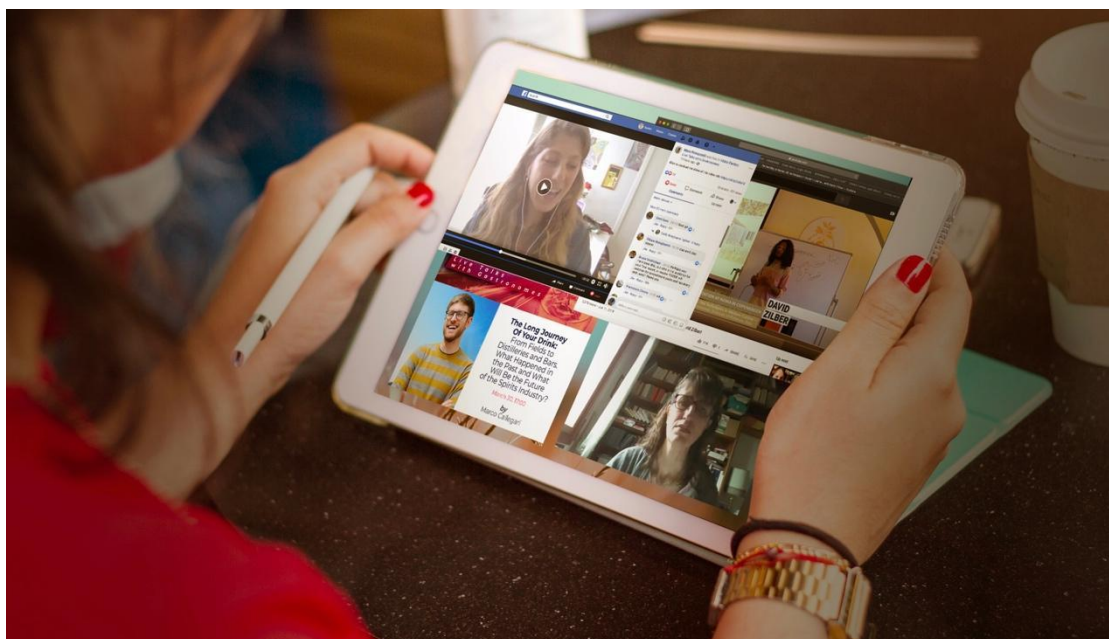
- **Diploma**

International legalization of diploma for non-Italian students, including mailing fees, is included in the annual fee. Any reprint will be charged to the student. The cost is 50€ each reprint and includes mailing fees.

- **Professors' Contact Information**

Professors' email addresses are available at <https://unisg.esse3.cineca.it/Guide/Home.do>

1. Choose "Search Professors" from the right-hand menu;
2. Write the name of the professor in the search field;
3. Click "Search";
4. Click on the name of the Professor and you will find his contact information.



## CONTACTS AND OTHER USEFUL INFORMATION

Please email in advance to make an appointment for a meeting.

Find here the names and email addresses of the University's administrative staff.

Find here the names, email addresses and background information for all teaching staff.

**Rector:** Professor Nicola Perullo ([rettore@unisg.it](mailto:rettore@unisg.it))

**General Director:** Stefania Ribotta ([s.ribotta@unisg.it](mailto:s.ribotta@unisg.it))

**Academics:** [didattica@unisg.it](mailto:didattica@unisg.it)

Academics is responsible for the planning of the academic calendar and exam scheduling, as well as teaching and classroom logistics.

**Registrar:** [segreteria@unisg.it](mailto:segreteria@unisg.it)

The Registrar is responsible for the pre-enrollment and admission processes, general bureaucratic procedures, grade registrations and graduation sessions, as well as academic certificates and diploma legalizations.



**General Services Office (IT & Logistics)** [servizi\\_generali@unisg.it](mailto:servizi_generali@unisg.it)

General Services manages all University spaces and structures, including scholarship apartments, along with logistical and IT services, including heating and cooling systems, Wi-Fi network, computers, software and related devices, email and photocopiers.

For all questions, please use the general email address: [servizi\\_generali@unisg.it](mailto:servizi_generali@unisg.it) or call +39 0172 458568

**Logistics:**

University student housing and tastings.

Roberta Sandon ([r.sandon@unisg.it](mailto:r.sandon@unisg.it))

Massimo Bonino ([m.bonino@unisg.it](mailto:m.bonino@unisg.it))

**Tutor Office:** ([tutor@unisg.it](mailto:tutor@unisg.it))

Tutors are responsible for study trip planning, coordination and logistics, as well as providing learning and translation support.

**Marketing & Communications / The New Gastronome:** ([comunicazione@unisg.it](mailto:comunicazione@unisg.it))

Responsible for external relations along with internal relations (website and newsletter). The marketing and communication agency that supports UNISG's food industry network by developing strategies applied within the sector, including the promotion of food culture, wine, and sustainable gastronomy. The New Gastronome also publishes a magazine which explores issues related to the gastronomic world.

**Career Office:** ([career@unisg.it](mailto:career@unisg.it))

Supports the students and the alumni in designing a realistic and fulfilling career. Organizes the Career Fair, manages the online platform [career.unisg.it](http://career.unisg.it), and provides training sessions and one-on-one meetings.

**Accounting Office:** ([amministrazione@unisg.it](mailto:amministrazione@unisg.it)/[tesoreria@unisg.it](mailto:tesoreria@unisg.it)):

Our colleagues in the accounting office assist in resolving issues with university fees, provide signed receipts of payment, and offer information on "Bridge Loan" financing for Italian citizens residing in Italy.

**Academic Tables Dining Hall:** ([ristorante@unisg.it](mailto:ristorante@unisg.it) - 0172 458 564)

The University's lunchtime dining hall was founded on the idea of bringing together education, haute cuisine, fair costs, and local produce with principles of quality and environmental, social and economic sustainability.

Food may be booked online and can be booked [here](#) through the University's online reservation system. Dishes are prepared with equipment that consumes little energy; they feature local and seasonal ingredients and are served on eco-sustainable, low or no waste materials.

**Library** ([biblioteca@unisg.it](mailto:biblioteca@unisg.it))

The UNISG library in Pollenzo, thanks to its collection of books and journals, is a resource for ongoing gastronomic research. The library is part of the National Library Service (SBN) of Italy, and it is catalogued according to the SBN standard, indexed by subject and classified by the Dewey Decimal System (DDC21). The whole catalogue may be consulted online via LibrinLinea, a collective OPAC (online public-access catalogue) of the SBN libraries of Piedmont: [www.librinlinea.it](http://www.librinlinea.it) (select Università degli Studi di Scienze Gastronomiche, second-to-last in the list). For more information, see the Library Regulations on the UNISG website (Student Services > Library).

Library hours: Monday to Friday, 9:00 a.m. - 5:00 p.m. Phone: +39 0172 458523 – e-mail: [biblioteca@unisg.it](mailto:biblioteca@unisg.it)

Reading Room: Monday to Friday, 9:00 a.m. - 7:00 p.m.

**Online Resources** ([bibliotecadigitale@unisg.it](mailto:bibliotecadigitale@unisg.it))

The Online Library provides electronic journals and databases. It is possible to access articles and databases from any internet station by entering your Unisg username and password [here](#).



## The International Student Start Point

The [International Student Start Point](https://www.unisg.it/en/services/bureaucratic-procedures-student-health/) (<https://www.unisg.it/en/services/bureaucratic-procedures-student-health/>) contains up-to-date information on the following subjects:

- **Health Insurance, Medical Assistance & Counseling Services**
  - **Establishing legal status in Italy and renewing your permit of stay (with do-it-yourself templates)**
  - **Legalizing your academic titles**
  - **Pre-Departure**
    - Hotels in Bra and Pollenzo
    - Renting an apartment
    - UNISG Student Blog & Housing Page and Facebook Blog and Housing Group
    - Apartment Contracts
    - On-campus Notice Boards
    - Cost of Rent and Utilities
    - Public Transportation including the Bra – Pollenzo Bus
    - Bringing, renting or Purchasing a Car
    - Language Learning Opportunities
    - Costs of Living
  - **Post-Arrival**
    - Where to make photocopies in Bra
    - Setting up a bank account
    - Finding an apartment
    - Garbage and Recycling Services
    - Rent and Utility Payments
    - Apartment Maintenance
    - Electrical Adaptors
    - Mail and Packages including customs fees
    - Moving out
  - **Living in Bra: La Dolce Vita *Braidese*** with ideas for extracurricular activities in the region and beyond.
- Campus Map** can be found [here](https://www.unisg.it/assets/UNISG-campus-map-21.11.2019.pdf) on our website at the bottom of the page: <https://www.unisg.it/assets/UNISG-campus-map-21.11.2019.pdf>





**Tour virtuale:** <https://www.unisg.it/en/campus/virtual-tour/>